



**EUROPEAN COMMISSION**

Directorate-General for Internal Market, Industry, Entrepreneurship and SMEs

**EU Satellite Navigation Programmes**

## **GALILEO SERVICE NOTICE #01**

**SERVICE NOTICE TO GALILEO USERS (SNGU): 2017001**

**Issue: 1.1**

**DATE GENERATED (UTC): 2017-05-17 07:10**

**SNGU TYPE: GENERAL**

**SNGU NUMBER: 2017001**

### **\*\*\* GENERAL MESSAGE TO ALL GALILEO USERS \*\*\***

A hardware equipment failure in the ground segment affected the functioning of the Galileo system, as a result of which the navigation message for all satellites was not refreshed from 15:50 on 14/05/2017 to 12:44 on 16/05/2017. The cause of the failure was identified, the equipment was replaced and the services were recovered to their nominal levels as of 12:44 on 16/05/2017.

Users are invited to follow recommendations from the Galileo OS SDD indicating that the maximum nominal broadcast period of a healthy navigation message data set is 4 hours. A dedicated Notice Advisory to Galileo Users (NAGU number 2017015) was published to inform on the event. The NAGU 2017016 was published to close NAGU 2017015.

### **General information:**

Since 15 December 2016, Galileo services are being delivered in their initial configuration. In parallel, the full infrastructure and system are being deployed. The robustness of the system is continuously being improved and system operations will be transferred to the Galileo Service Operators in the coming months."