



**EUROPEAN COMMISSION**

Directorate-General for Internal Market, Industry, Entrepreneurship and SMEs

**EU Satellite Navigation Programmes**

## **GALILEO SERVICE NOTICE #01**

**SERVICE NOTICE TO GALILEO USERS (SNGU): 2017001**

**DATE GENERATED (UTC): 2017-05-15 18:53**

**SNGU TYPE: GENERAL**

**NAGU NUMBER: 2017001**

### **\*\*\* GENERAL MESSAGE TO ALL GALILEO USERS \*\*\***

A hardware equipment failure in the ground segment affected the functioning of the Galileo system, as a result of which the navigation message for all satellites has not been refreshed since 15:50 on 14/05/2017. The cause of the failure has been identified, the equipment has been replaced and the recovery of the services to their nominal levels has started.

Users are invited to follow recommendations from the Galileo OS SDD indicating that the maximum nominal broadcast period of a healthy navigation message data set is 4 hours. A dedicated Notice Advisory to Galileo Users (NAGU number 2017015) has been published.

### **General information:**

Since 15 December 2016, Galileo services are being delivered in their initial configuration. In parallel, the full infrastructure and system are being deployed. The robustness of the system is continuously being improved and system operations will be transferred to the Galileo Service Operators in the coming months."